How To Email Your Camper Using CampMinder

You can now email your camper from the same account you created to sign up for camp. All outgoing and incoming messages cost one CampStamp each. Each family automatically receives 5 CampStamps per parent/per camper/per week. Simply follow these instructions to set up your email messaging system. You will also have the option to add guests to your account so friends and family can email your camper too.

If you ever encounter problems with the email system or any other part of your online account, contact CampMinder directly by calling 303.444.2267 extension 3 or click on HELP and submit an electronic Help Ticket.

STEP 1 - LOG IN to your account (https://astrocamp.campintouch.com/v2/login/). After logging in you will see your dashboard (below).

STEP 2 - Under the Online Community section click on:

STEP 3 - PRE-PRINT STATIONARY BEFORE CAMP (optional) - from the email screen (right) you have the option of pre-printing letters that your camper can take to camp and can be emailed back to you. If you want to pre-print stationary click on:

STEP 4 - WRITE YOUR MESSAGE - to send an email simply write your message in the message box. It will calculate how much space you have remaining to fit onto a single page.

STEP 5 - CHOOSE YOUR RECIPIENT - if you have more than one camper at camp you can choose a specific camper or send the same message to multiple campers.

STEP 6 - CHOOSE THE SENDER - if you've added guests to the account they can choose their name from the list.

STEP 7 - INCLUDE A HANDWRITTEN RESPONSE? - if you want your camper to write you a response to this message check the box.

STEP 8 - ATTACH A PHOTO (optional) - you can attach a photo to your email as well for an additional CampStamp.

STEP 9 - SEND YOUR MESSAGE!

How To Add Guests To Your Account

STEP 1 - LOG IN to your account (https://astrocamp.campintouch.com/v2/login/) and click on:

STEP 2 - ADD GUESTS - add your guests names and email address

STEP 3 - SET PERMISSIONS - choose which camper your guests can email.
How To Retrieve Camper eLetters Using CampMinder

Once you’ve sent an email to your camper, you can see if they have written you back by logging into your account. Remember all outgoing and incoming messages cost one CampStamp each. Each family automatically receives 5 CampStamps per parent/per camper/per week to use. We recommend not purchasing more until you’ve used up your free CampStamps. To purchase more Camp Stamps simply click on Credit Card For CampStamps on your account’s dashboard. You must enter a new credit card number to purchase more CampStamps.

**STEP 1** - LOG IN to your account. After logging in you will see your dashboard (below).

**STEP 2** - Under the Online Community section click on:

- Email: Email your camper!
- Guest Accounts: Create guest accounts for friends and family!
- Credit Card for CampStamps: Update your credit card information used for purchasing CampStamps.

**STEP 3** - Once you click on Email you will see the following screen. To see your messages, simply click on eLetter Inbox:

**STEP 5** - Your inbox will look like the following screen to the right. You can choose if you’d like your camper eLetters to be forwarded to your personal email address, check this box.

**STEP 6** - If you have an eLetter they will appear here. Simply click on the message to view its contents.

SPECIAL NOTICE!

You **WILL NOT** be charged a camp stamp if you don’t access your eLetters through your CampMinder account while your camper is at camp.

You **WILL** be charged a camp stamp if you choose to have your eLetters forwarded to your email.